

# EMMANUEL D'ALZON LIBRARY NEWSLETTER



Assumption College Library Newsletter, Worcester, MA 01609

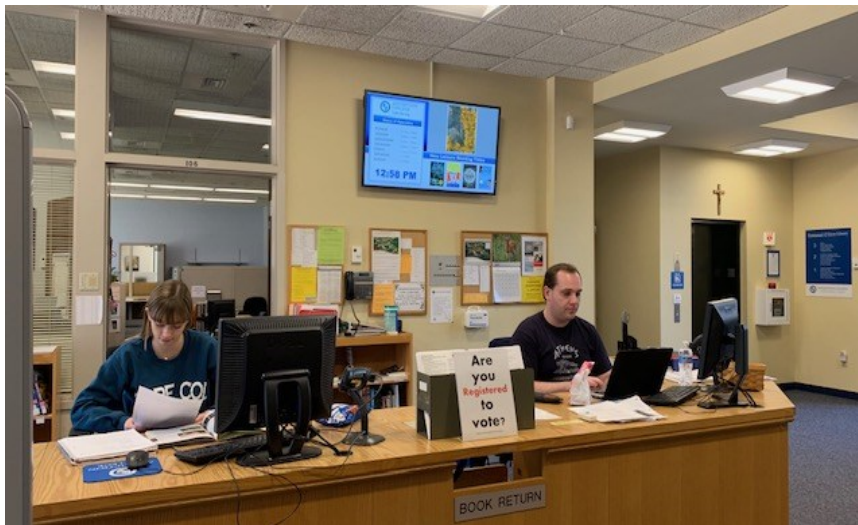
*Farewell to our Graduating Seniors:*

**SPRING 2020**

What a year! We won't soon forget 2020 and the seniors to whom we have had to say good-bye remotely. We are always sorry to see our seniors leave, but we are excited for them as they step out into the world and into new adventures. Four years have gone by quickly and many of this year's Senior student workers have been with us since the beginning of their Assumption careers. It is always wonderful to see how students grow in confidence during those years. Student workers who are afraid to answer the phone at first become skilled at doing that while simultaneously managing a line at the front desk. Students go from never having heard of the Library of Congress classification system to easily locating books on the shelf for patrons. They especially learn how to provide good customer service so that students report feeling welcomed in the Library and even want to work here themselves.

It has become a tradition for seniors to write a few words about their library work-study experience. Each student has their own story to tell, and collectively, it's apparent that countless interactions on the job have sharpened communication and interpersonal skills. Students provide staffing for all 102 regular operating hours, allowing plenty of time to practice work-place skills necessary for future success. The work that students perform is critical for the operation of the library. A few of the duties that students perform, in addition to providing customer service at the front desk, include closing each night on their own and assisting with interlibrary loan, research help and technical services, social media, and stacks maintenance. Students also carry out morning opening procedures and staff the library during snowstorms.

Congratulations and good luck to our graduating seniors! You've been a great team, and we've enjoyed working with each one of you. We will miss you! Thank you for all your work here. We wish you all the best and hope you will stop by whenever you come back to campus.



## *Graduating Seniors*

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*Front Desk Student Employees 2019*

# Graduating Student Employees 2020

**Juan Brito**

**Major: International Business with minors in Spanish and Management**

As an international student, working at the library gave me the tools to experiment and kind of “throw” myself out of my comfort zone to have new experiences with students and patrons alike. This helped me a lot not only by being my “first job,” but by providing me with a base that gave me the skills to be ready to go on and to feel confident with my job after college. My time in the library gave me the opportunity to improve my conversational skills as well as the confidence to know that I can do what ever I propose in the future.  
Thank you!



**Cecilia Diaz Acosta**  
**Major: Accounting**

I have been part of the D’Alzon Library staff since my sophomore year. Working at the library has definitely improved my communication skills as well as my problem-solving skills.

Also, I really enjoyed the responsibility and independence that staff depended upon with regards to assisting peers and professors. As an accounting major graduate I can't wait to put them into practice in my future career. Being part of the d’Alzon Library team was one of the most gratifying experiences I can take from college. I will miss working there and all the people I have been fortunate enough to meet.  
Thank you so much for the memories!

**Meghan Foster**

**Major: Psychology with a minor in Applied Behavior Analysis**

Working at the library during the last three years has provided me with invaluable resources such as the knowledge of how to properly use databases. During one of my first shifts here, a research librarian taught me how to navigate Ebsco, which has been a huge asset for me. It has allowed me to successfully complete my senior honors thesis, which has in turned help me get accepted into several graduate schools. I can't even properly express my gratitude for being given that skill, as it has served me well and I know will continue to serve me well in graduate level research.



# Graduating Student Employees 2020

**Rose Horell**

**Major: English Literature with minors in Women's Studies and Philosophy**

Working at the d'Alzon Library proved to be a very valuable experience. Over the four years I worked with the library staff I was able to cultivate skills that have shaped who I am today. After forming relationships of trust and establishing a reputation for responsibility in the workplace, I was given the opportunity to work as student supervisor. On the weekends I would open the library for the early morning shift, which became my favorite time of day at the library. I'm so thankful for all the lovely and hardworking people at the library who made my first job so memorable.



**Camille Latoni**

**Major: Psychology (Communication and Science Disorders)**

Working in the library has allowed me to be more involved in the Assumption community. The library was my first job that allowed me to work on customer service skills. I also improved my research skills and was able to work on my interpersonal skills which will be of great use in my future career as a Speech Language Pathologist. All of these skills are going to be useful while continuing my studies in graduate school and working in my chosen field.

**Sean Naughton**

**Major: Organizational Communication, Minors: Sports Management and Marketing**

I have had the privilege of being a Library Assistant at the Emmanuel d'Alzon for the past few years. Working at the library has given me the opportunity to help and assist patrons, meet and interact with people, as well as the ability to work alongside some really great individuals! As a student worker, I have been able to learn how to search and locate books throughout the library, as well as utilize the collection of research databases offered at Assumption. Every member of the library staff has always been very kind to me and are always there to help me whenever I need it, which was a lot of the time! I am looking forward to seeing what the future holds for me after graduation, but I am certainly going to miss working at the library, and all the amazing people I have met here along the way!



# Graduating Student Employees 2020



**Mac-Brian Nkongchu**  
**Major: Communications**

I immigrated from Cameroon and grew up in Worcester Ma. I am an only child with an amazing mother. I came to Assumption College as a student athlete with a major in communications and I am a starter on the football team. After Assumption I plan on growing my communications business!

**Matthew Pugliese**  
**Major: Actuarial Science**

I have worked in the library for two and a half years and have greatly enjoyed my time working there. Not only did I meet wonderful people that gave me advice when I needed help, both for work and life in general, but I also learned skills that will help me throughout my life. I was able to learn organizational skills and I developed a strong work ethic during my time working at the library. I am glad I was able to work there.



**Catherine Waclawik**  
**Major: Accounting**



I am a senior Accounting major and have been working for Emmanuel d'Alzon Library for 3 years now. I started working at the library as a sophomore, and even had the opportunity to work at the library over the summer of 2018. I thoroughly enjoy working for the library and have learned so much over the years that will be applicable to my future career. The experience I have gathered, especially in regard to customer service, communication skills, and problem solving skills, will carry over into the job I have accepted as a Tax Staff Accountant at RSM US LLP. This job will require me to work closely with clients and with other members of the tax department, so customer service experience and communication skills will be useful. Additionally, I was able to improve my problem-solving skills while working for the library, as sometimes my role would require me to think outside the box to find a solution. This developed skill will certainly be utilized in my future career, as tax accounting often requires "fitting together the pieces of a puzzle" through problem solving skills. I am so grateful for my time here at the library. The experience has truly enriched my time here at Assumption.